

Poised for Growth in the Region, UPS Appoints New Leadership for Asia Pacific

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UPS (NYSE: UPS) has appointed Michelle Ho as president of its Asia Pacific region based in Singapore. A growth-oriented leader, Michelle will drive UPS's business and operations in the company's fastest-growing region that employs over 13,000 UPS employees in more than 40 countries and territories. In this strategic role, Michelle will maintain UPS's focus to drive company growth and support cross-border connectivity needs for businesses large and small.

"Michelle brings experience to this vital role along with an immeasurable passion for the business and dedication to our customers." said Scott Price, international president for UPS. "Michelle has a clear vision for business growth and a solid track record of leading **UPS** to make strategic investments that reinforce our commitment to deliver the best logistics experience for our customers in Asia. With Michelle at the helm, we will continue to build the innovative digital experience powered by a global smart logistics network that our customers expect. Michelle's customer-first mindset is central to what will propel the business in a region expected to drive strong demand."

As the first female president for UPS's Asia Pacific region, Michelle brings nearly 30 years of experience having served in multiple leadership roles in Asia. In her previous appointment as President of UPS China, she led the implementation of strategic service and network enhancements across cities large and small. She also drove digital transformation efforts that enabled Chinese businesses to adjust to new demands, help optimize their supply chains, and accelerate global growth – even in the face of a

pandemic.

"Asia Pacific is on an upward growth trajectory and the pandemic has driven increased demands and opportunities for e-commerce, healthcare and international trade," said Michelle Ho. "As an enabler of global trade, UPS has the capacity to support this demand and allow businesses to plug into one of the world's largest air networks to get their packages to the right place, at the right time. I'm excited to work with the capabilities and talent of a cross-functional team of logistics experts to deliver faster speed to market and stronger intra-Asia and intercontinental connections."

Michelle, a Singaporean, is an exemplar for women in leadership. A trailblazer who inspires, she was one of UPS's first senior female leaders as Vice President of Finance in Asia Pacific in 2010. A strong believer in diversity and inclusion and empowering women in business, Michelle actively participates in public platforms to speak about the crucial role that women play in today's economy.

Source: UPS